Agenda Item x

Title	Wirral Health and Care Plan Programme Delivery Dashboard
Authors	Julian Eyre Programme Director, Wirral Improvement Team
Report for	Wirral Place Based Partnership Board
Date of Meeting	23 rd November 2023

Report Purpose and Recommendations

The purpose of this report is to present to Place partners the performance dashboard for the programmes within the Wirral Place Health and Care Plan. The dashboard structure has been developed and agreed with the Strategic Transformation Group (STG), and the live dashboard is reviewed by the STG monthly, where programme Senior Responsible Officers (SROs) attend.

The report aims to provide the Board with information and assurance on the progress of the Programmes associated with the Wirral Health and Care plan 2023-24.

It is recommended that the Wirral Place Based Partnership Board note this report which provides assurance on the delivery and oversight of the Health and Care Plan programmes.

Key Risks

This report relates to the Place Delivery Assurance Framework (PDAF) and the associated high-level risks presented to the Wirral Place Based Partnership Board on 19th October 2023, these are:

- Service Delivery
- Children and Young People
- Collaboration
- Workforce
- Finance
- Community Wealth Building

The Programme Delivery Dashboard presented in this paper forms part of the assurance framework that measures the strength and effectiveness of the controls that have been put in place to mitigate the risks to Place objectives.

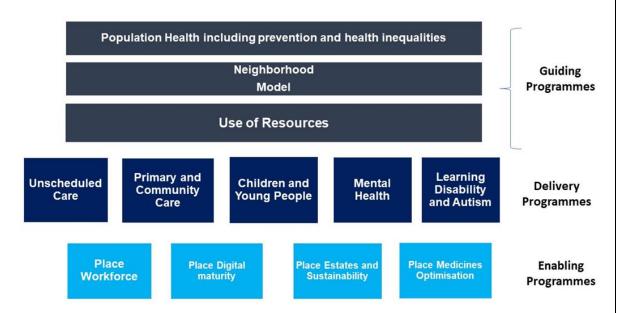
Governance journey	overnance journey		
Date	Forum	Report Title	Purpose/Decision
20 th October 2023	Strategy and Transformation Group	Health and Care Plan progress update	To Update STG on progress on Health and Care plan

1	Narrative
1.1	Background
1.1.1	Following the publication of the Wirral Place Health and Care Plan 2023-24 and its endorsement by the Wirral Place Based Partnership Board (WPBPB) on 22 nd June

2023 the Wirral Improvement Team (WIT) have developed a programme delivery dashboard providing oversight of the whole programme portfolio within the plan.

1.1.2 For the avoidance of doubt, the programmes that constitute the portfolio within the Health and Care Plan are summarised in the figure below:

Wirral Place Programmes



1.1.3 The overall delivery Red Amber Green (RAG) rating for the Health and Care plan delivery in October 2023 was Green, with three programmes in the portfolio reporting Amber and the rest reporting Green. Based on the information within the October 2023 dashboard the Board is directed to note the following highlights:

Guiding Programmes

- The Neighbourhood programme has held scoping meetings with the two trailblazer neighbourhoods, and core group workshops are scheduled to take place. Qualitative insight work has commenced with these neighbourhoods.
- The Population Health Programme held a workshop on 20th September to explore approaches to improve early detection and better management of cardiovascular disease.
- The Use of Resources programme has identified two key delivery priorities; the financial recovery plan and value for money, which will now be established as projects.

Delivery Programmes

- The Children and Young People's Programme have reported good progress against the SEND Statement of Action, with 84.6% of actions completed. The programme team have identified the three key priorities for focus: Neuro-Diversity Pathways, Speech and Language Therapy and Complex Children. These are being reported to the Joint Health and Care Commissioning Executive Group for ratification in October 2023.
- The Learning Disabilities programme has co-produced strategies for all age disabilities, autism and supported employment which are on trajectory to deliver in March 2024. A remote monitoring scheme for people with Learning Disabilities in residential homes is being piloted in 2 Primary Care Networks (PCNs).
- Within the **Mental Health programme** Work on the Acute Review includes the completion of the data review and patient profile for acute beds. The Dementia

- Strategy and Community Transformation projects are also in progress. Workforce remains a significant challenge.
- The **Primary and Community programme** is progressing work on falls prevention, ageing well, and establishing population health management as a key driver. A workshop with key partners to further refresh the programme in anticipation of the 2024-5 planning round is being organised.
- The **Urgent and Emergency Care** programme reports separately and directly to WPBPB.

Enabling Programmes

- Within the Digital Maturity programme, the focus has been on the migration work from the Wirral Care Record to the Cheshire and Merseyside Combined Intelligence for Population Health Action (CIPHA) system, and the linking of the Wirral and Cheshire shared care records. Digital Care improvement projects are also underway for diabetes, hypertension, asthma, and dermatology.
- Work is underway to establish the key priorities within the Estates and Sustainability programme to align with the wider system requirements. The Sustainability Group has developed the scope of its delivery plan to support the Wirral Health and Care Plan.
- The Medicines Optimisation programme has worked with partners to rationalise approaches to establish a single oversight group which will aid the programme prioritisation and governance arrangements. Wirral place pharmacy leads continue to meet and collaborate on Wirral wide work including safety. Promotional material has been developed for Wirral to support the antibiotic amnesty as part of World Antibiotic Awareness Week.
- The Workforce programme team are undertaking a thematic analysis of the outputs from the workforce workshop held in September 2023 and integrating these with identified programme priorities and wider workshop feedback. Work is also underway to ensure programme congruence with the Health and Wellbeing strategy.

The Place Supported Delivery Programmes at Scale focus on the following priorities:

- Elective Care: Industrial action continues to be a risk to the delivery of
 elective recovery. Wirral University Teaching Hospital NHS Foundation Trust
 (WUTH) continue to manage risk on an individual patient basis to ensure
 patient safety and in October attained an overall performance of 95% against
 plan for outpatients and an overall performance of 87% against plan for
 elective admissions.
- Cancer: Two week waits performance at the end of October was 84.3%, the Faster Diagnosis Standard (FDS) was 73.37% in August against a National target of 75% by March 2024 and the 31-day treatment numbers are above trajectory and expected to continue.
- Diagnostics: In September 93.94% of patients waited 6 weeks or less for their diagnostic procedure against the national standard of 95% and requirement for Trust's to achieve 90% by March 2024.
- Maternity: Vacancies remain at less than 1%.

2	Implications
2.1	Risk Mitigation and Assurance
	Each programme within the Health and Care Plan has identified the relevant
	programme risks and mitigations. A summary risk report is available that identifies the

	red and amber rated risks across the portfolio of programmes.
2.2	Financial The potential financial implications arising from the Wirral Health and Care Plan are considered within the individual programme benefits, risk and issue logs, and any specific financial implications would be addressed through the appropriate processes. The Use of Resources programme will focus on identifying opportunities to deliver further efficiencies to spending on Wirral.
2.3	Legal and regulatory There are no legal or regulatory implications directly arising from this report.
2.4	Resources The Health and Care Plan programme structure includes enabling programmes for workforce, digital maturity, estates, and sustainability. Part of the remit of these programmes is to identify and support the specific resource implications of the delivery and guiding programmes.
2.5	Engagement and consultation The programmes presented within the dashboard are specific to the Wirral Health and Care Plan, which has been developed collaboratively across key stakeholders across the Place through place workshops and with system colleagues within Strategy and Transformation Group meetings.
2.6	Equality Wirral Council and NHS Cheshire and Merseyside have a legal requirement to make sure their policies, and the way they carry out their work, do not discriminate against anyone. Within the Health and Care Plan there is a framework for our approach to tackling health inequalities and each programme of work will complete impact assessments to ensure any adverse impact is identified and mitigating actions put in place where possible.
2.7	Environment and Climate The enabling programmes within the Health and Care Plan include an estates and sustainability programme which has a specific aim to target investment to support net zero carbon ambitions. Furthermore, the plan is cognisant of and guided by key national, regional and Wirral specific strategy and policy requirements that focus Wirral Place on environment and climate implications, including the Wirral Plan 2021-26, the Health and Wellbeing Strategy 2022-27 and Marmot Principles to build safe, sustainable and vibrant communities.
2.8	Community Wealth Building Community Wealth Building in Wirral focusses on partnerships and collaboration. These partnerships are led by Wirral Council with external partners and stakeholders, including residents. NHS Cheshire and Merseyside will support the Council in community wealth building by ensuring health and care organisations in the borough have a focus on reducing health inequalities and contribute to the development of a resilient and inclusive economy for Wirral.

3	Conclusion
3.1	The dashboard presented within this report provides an oversight of the whole programme portfolio, provides a monthly narrative update and RAG rating of overall programme performance, benefits, risks, and issues. There is a requirement to demonstrate progress against the delivery of the priorities within the Plan to evidence the progress made to the Wirral Place Based Partnership Board. The programme dashboard provides that evidence. The dashboard is updated monthly to provide assurance to the Board.

4	Appendices
	Appendix 1 Wirral Health and Care Plan Dashboard
	The PDF file below may not be suitable to view for people with disabilities, users of assistive technology or mobile phone devices. Please contact julian.eyre@nhs.net if you would like this document in an accessible format.

Author	Julian Eyre
Contact Number	07796 444827
Email	Julian.eyre@nhs.net